

West London CCG Contracting Intentions 2015/16

Westminster Health and Wellbeing Board

18 September 2014

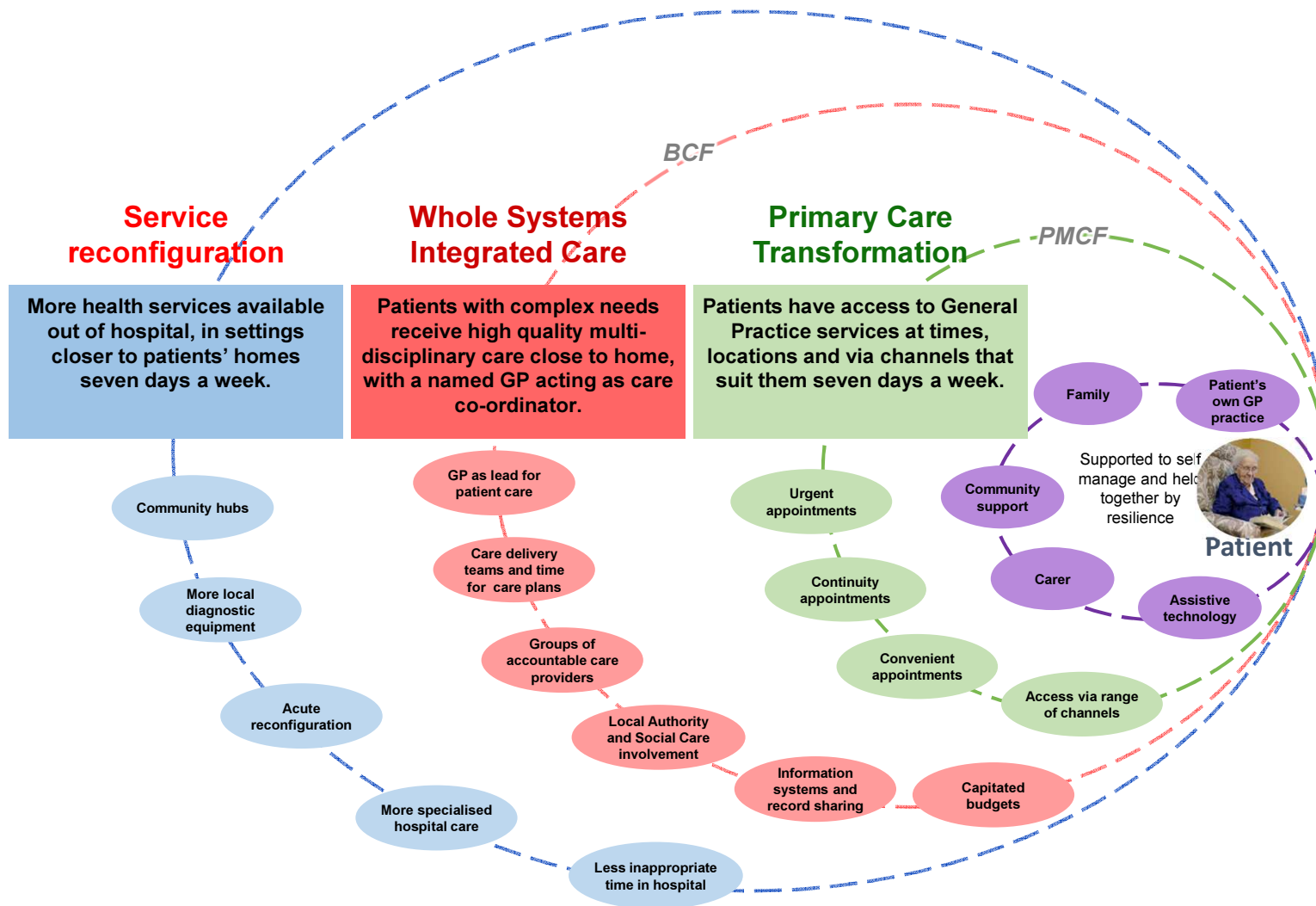
Approach to developing CIs

- Providers are the specific audience for contracting intentions in the first instance – due to be circulated by 1 October
- Two angles:
 - Delivery of ‘big ticket’ strategic plans
 - Responding to local issues
- Responding to PPE feedback received throughout the year
- A separate public facing document will be produced for the end of the year

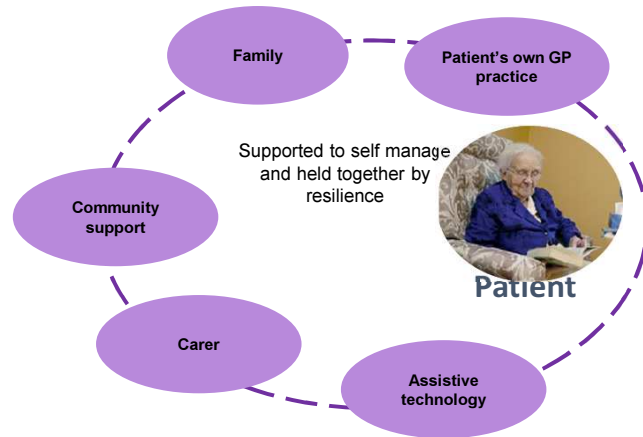
Timeline

Timescale	Action
August	<ul style="list-style-type: none">• Draft intentions developed through work with stakeholders• Engagement with CLSs, Governing Body and PPE groups
September	<ul style="list-style-type: none">• Engagement with Health and Wellbeing Boards• Draft document refined• Draft document shared with Governing Body and other stakeholders for input• Plans shared with public at AGM
End September	<ul style="list-style-type: none">• Sign-off final version in line with delegated authority from the Governing Body
October	<ul style="list-style-type: none">• Contracting intentions shared with providers
October – December	<ul style="list-style-type: none">• Develop public facing document describing our intentions

Strategic Priorities



Patient Empowerment



Enablers

- Lay person group established
- Co-design and co-production
- Better Care Fund

Deliverables 2014/15

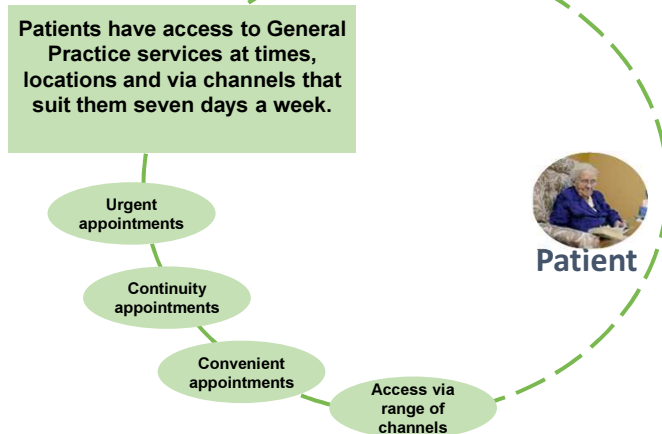
- Design of Better Care Fund patient experience and self management programmes
- Primary Care Navigators to be rolled out
- Expert Patient Programme tender
- Patient and Public Engagement grants bidding process to be complete and projects to launch in Q3
- Launch of health roadshows and health mentoring
- Continued support to Patient Participation Groups, including creating PPG forums at Commissioning Learning Set and CCG level
- Carer Primary Care Navigator project implemented to improve identification of carers in Primary Care
- Carer Hospital Discharge project implemented to treat carers as expert partners in care
- Personal health budgets for Continuing Healthcare patients

Deliverables 2015/16

- Mobilisation of new Expert Patient Programme
- Continuation of Patient and Public Engagement grants commissioned in 2014/15
- Continuation of health roadshows and health mentoring
- Continuation of support to Patient Participation Groups
- Better Care Fund patient experience and self management programmes to be piloted/commissioned
- Embed Learning Disability into existing engagement processes by making them fully accessible
- Widening of patient/customer groups who will be offered Personal Health Budgets
- Anyone who would benefit from a Personal Health Budget has a 'right to ask'

Primary Care Transformation

Primary Care Transformation



Enablers

- Prime Minister's Challenge Fund
- Federation development
- New legal entities
- 7 day working
- Out of Hospital contracts
- Workforce

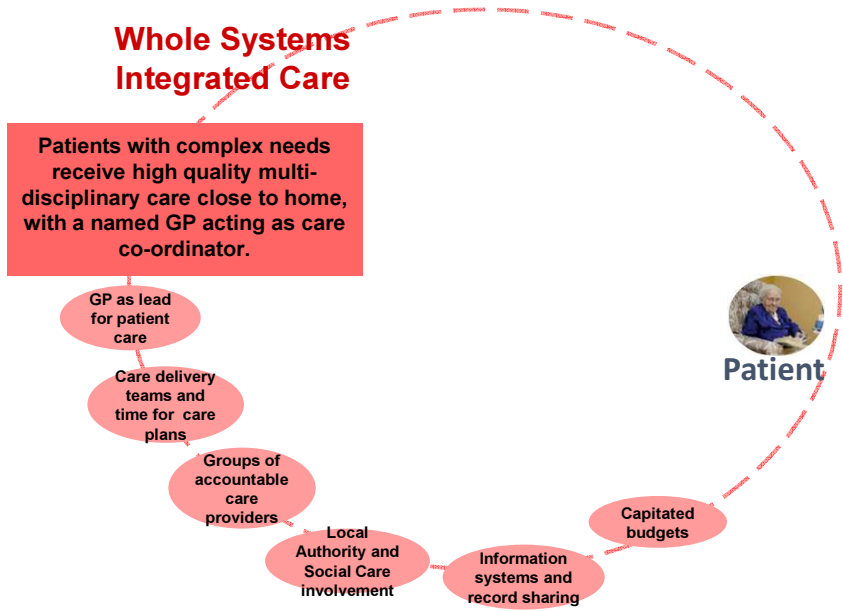
Deliverables 2014/15

- Commission out of hospital services at federation level
- Federation(s) established
- Federation(s) to agree their delivery plan for 2014/15 (including organisations development requirements)
- Initial business change in place in primary care (e.g. online appointment booking / email consultations etc)
- Models of federated service delivery agreed

Deliverables 2015/16

- 7 day/week primary care services in operation in practices within federation(s)
- A range of consultation methods available to patients (telephone/email/Skype)
- Out of hospital contracts commissioned from federation(s) achieving full population coverage
- Shared electronic patient records
- Patients accessing their records online

Whole Systems Integration



Enablers

- Better Care Fund
- Joint governance arrangements
- Pooled budgets
- Integrated community recovery services
- Joint homecare tenders
- Workforce
- Whole Systems Integrated Care enabling infrastructure Out of Hospital hubs (St Charles)

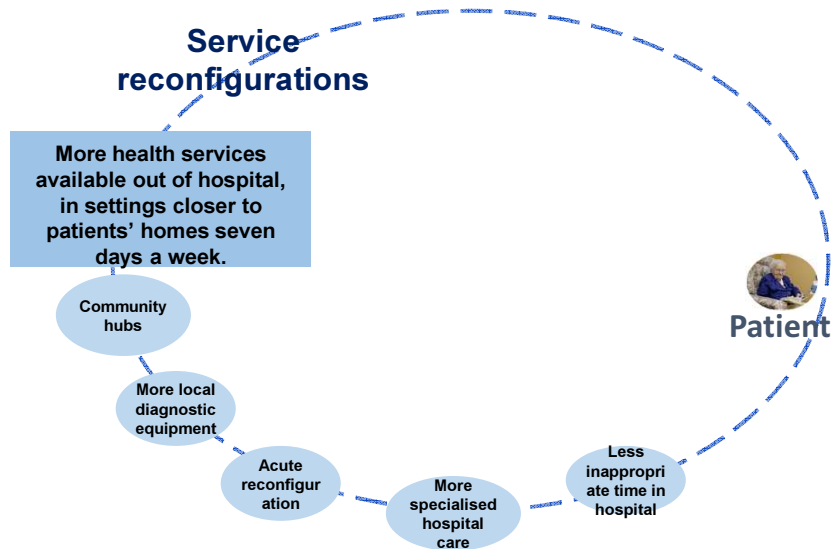
Deliverables 2014/15

- Undertake co-production and develop models for older adults and patients with long-term mental health needs
- Develop business cases and implementation plans
- Trial new ways of working and organisational development
- Provide linked dataset with local capitation values and analysis
- Create provider and commissioner dashboards
- Agree NWL-frameworks for new commissioning and provider vehicles
- Provide costing tool for new models of care
- Older adults' support team pilot
- New Community Independence Service specification to be agreed

Deliverables 2015/16

- New models of care in place for older adults and patients with long-term mental health needs
- 7-day services in operation
- Health and social care commissioners holding multi-provider 'accountable care partnerships' to account for delivery of population health outcomes
- New payment model in operation
- 7 day Community Independence Service in operation, including single point of access
- Older adults' team in operation

Service Reconfigurations



Enablers

- 7 day working
- Mental health transformation
- Local Hospital Business Cases
- Major Hospital Business Cases
- Out of Hospital Strategies
- Clinical standards

Deliverables 2014/15

- Complete baseline self-assessment against 10 clinical standards for 7-day services (all acute Trusts with partners)
- Agree priorities and sequence for implementation of 7 day standards across the non-elective pathway/develop action plan
- Achieve priority standards for 14/15 (including as per 7 day CQUINs)
- Integrated mental health emergency pathway in place
- Planned care procurements (respiratory, cardiology, ophthalmology, dermatology, diagnostics)
- Design of model for urgent care provision at St Charles
- Initiation of procurements for 111, GP Out of Hours and Chel West Urgent Care Centre
- Children's hub pilots

Deliverables 2015/16

- Achieve agreed priority 7-day clinical standards for 15/16, including those included within the national acute contracts
- Mental health and wellbeing strategy
- Activity shift into community for planned care procurements undertaken in 14/15
- Procurements for musculo-skeletal and potentially gynae and urology
- Procurement and mobilisation of 111 service, GP Out of Hours service and Chel West Urgent Care Centre
- ?Procurement and mobilisation of new model for urgent care at St Charles
- Mental health programmes, including shifting settings, urgent assessment and care, psychiatric liaison, Improving Access to Psychological Therapies and dementia
- Children's hubs evaluation

Alignment to local needs (1)

West London CCG priority area	Examples of West London CCG schemes	Alignment to RBKC and Westminster JSNAs and Health and Wellbeing Strategies
Integration	<ul style="list-style-type: none"> • Whole Systems Integrated Care programme for patients aged over 75 • Putting Patients First (care planning and case management) • Redesign of Community Independence Service • 7 day working across health and social care, including 7 day discharge • Sharing patient records (SystemOne) 	<p>RBKC has Health and Wellbeing Strategy themes for making better use of resources to improve outcomes, as well as safe and timely discharge from hospital. Westminster has Health and Wellbeing Strategy themes for ensuring access to appropriate care at the right time and supporting people to remain independent for longer. These themes are supported by the CCG's plans to work with partners to achieve integration and 7 day working across health and social care.</p>
Mental health	<ul style="list-style-type: none"> • Development of Whole Systems Integrated Care programme for patients with long-term mental health needs • Continuing focus on referral into Improving Access to Psychological Therapy (IAPT) services and IAPT recovery • Continuing focus on improving rates of dementia diagnosis 	<p>RBKC had the highest population with severe and enduring mental illness known to GPs in 2012/13 and Westminster had the 4th highest population. Common mental illness affects 1 in 6 people at any one point in time. Dementia prevalence will increase significantly over the next decade. The CCG's local schemes support improvements in services in all of these areas.</p> <p>RBKC has a Health and Wellbeing Strategy theme related to accessible and flexible mental health/substance misuse services, which is supported by West London CCG's work in these areas.</p>

Alignment to local needs (2)

West London CCG priority area	Examples of West London CCG schemes	Alignment to RBKC and Westminster JSNAs and Health and Wellbeing Strategies
Planned care and long-term conditions	<ul style="list-style-type: none"> • Redesign and procurement of community services for cardiology and respiratory • Review and potential procurement of the MSK community service • Procurement of a community ophthalmology service • Self management schemes being reviewed through the Better Care Fund 	<p>Cardiovascular disease and COPD are amongst the most common causes of premature death in both RBKC and Westminster. MSK disorders have a significant impact on quality of life. The CCG has firm plans to commission services closer to home in these areas.</p> <p>Patient engagement in self-management schemes has tended to be poor in both RBKC and Westminster. The Better Care Fund presents an opportunity to ensure these schemes are reviewed and commissioned to support need.</p>
Children	<ul style="list-style-type: none"> • Roll out and review of multi-disciplinary children’s hubs (Connecting Care for Children) • Review and pre-procurement of out of hours Child and Adolescent Mental Health Services (CAMHS), along with implementation of outcomes from national CAMHS review 	<p>The JSNAs and Health and Wellbeing Strategies for both RBKC and Westminster identify children’s services, and supporting children to have the best start in life, as priorities.</p>
Primary Care	<ul style="list-style-type: none"> • Prime Minister’s Challenge Fund initiatives, including improved access and 7 day working • Commissioning of Out of Hospital contracts (for services such as diabetes care, mental health and end of life care) to ensure population coverage and equity 	<p>The JSNA for RBKC identifies that levels of satisfaction with GP practices are better than London and England averages. For Westminster, satisfaction levels are similar to London averages but lower than England averages. Improvement in patient satisfaction with GP practices and ensuring consistent services are available across the CCG areas are key priorities for the CCG.</p>

Any questions?